Why TV is at the heart of effectiveness

Brands can't afford to be dull

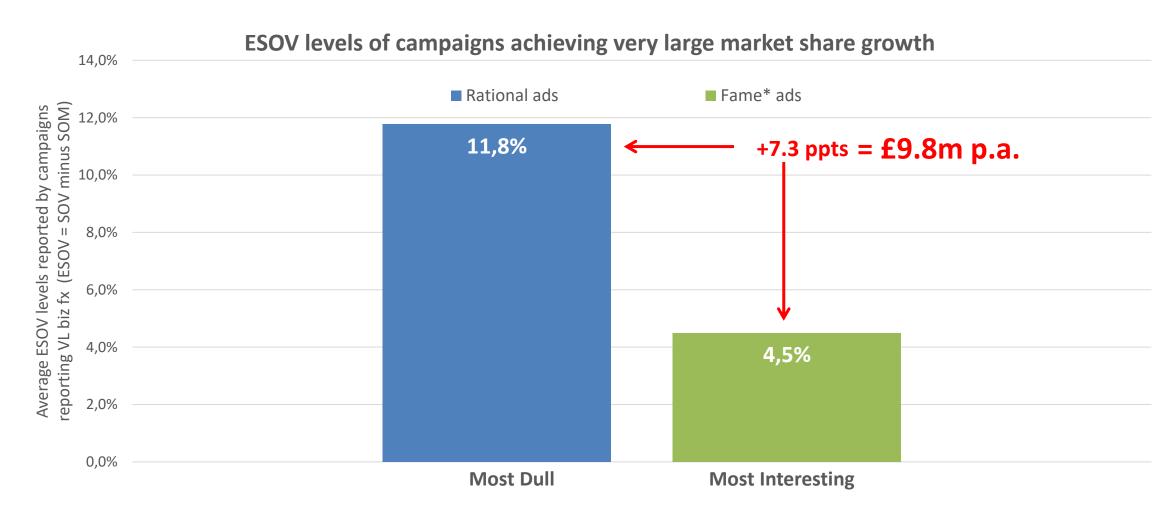
TELEVISION

TAIKA





The Cost of Dull

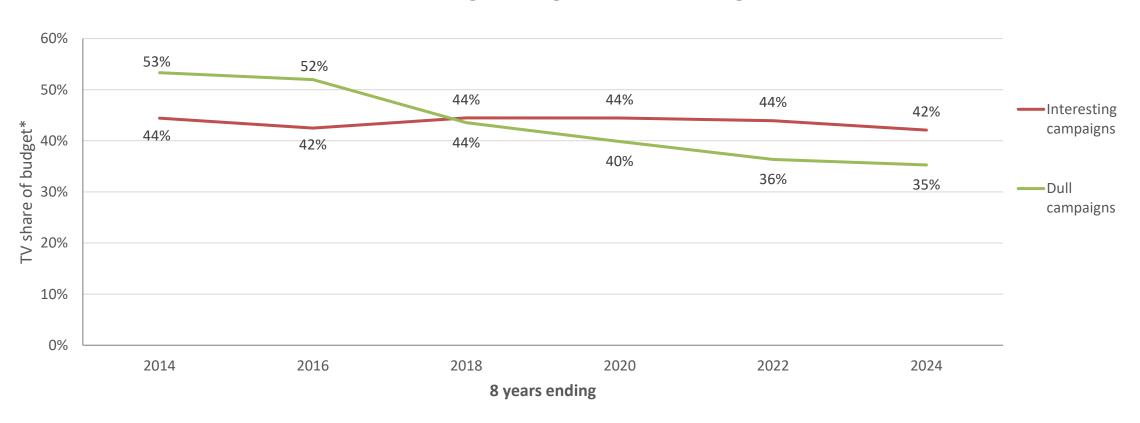






TV's growing anti-dull role

TV share of budget amongst dull vs. interesting IPA cases



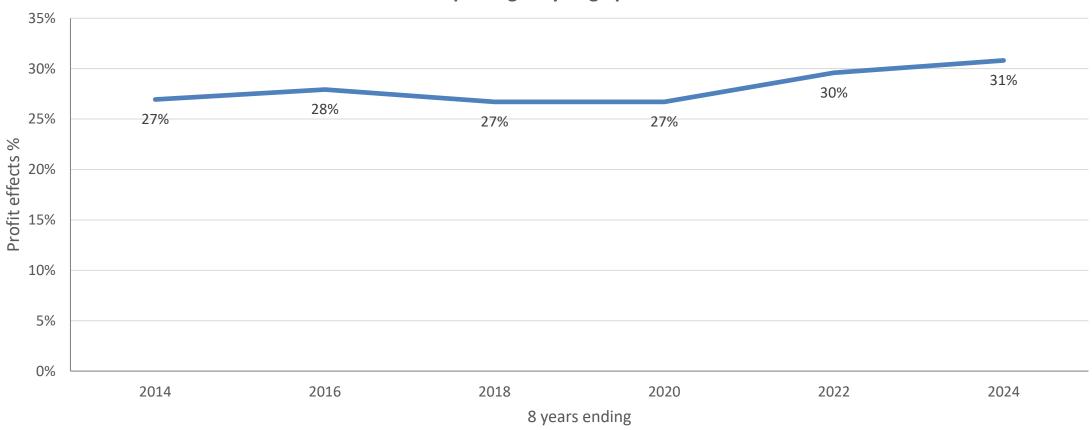
Dull is now as much about media choices as creative choices





TV's impact on profit

% TV users reporting very large profit effects

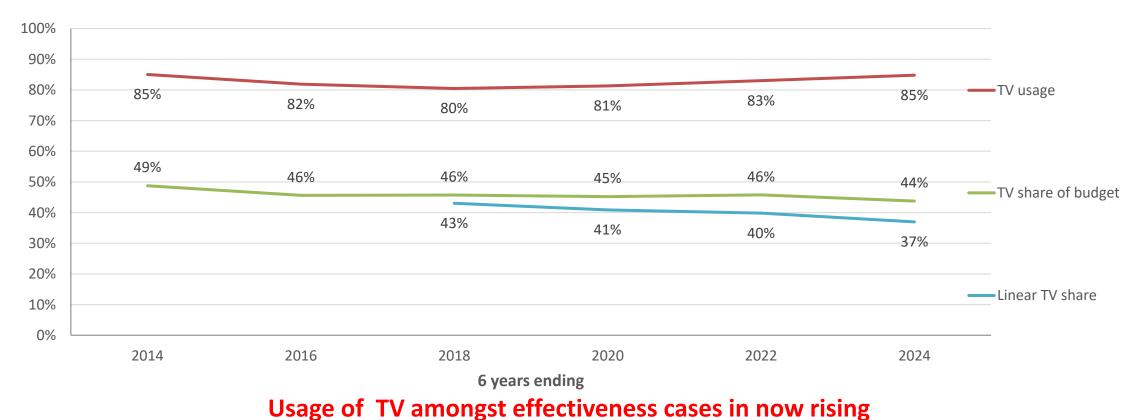


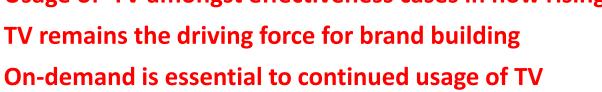




TV's enduring role in effectiveness cases

Usage of TV amongst IPA effectiveness cases







Three TV anti-Dull strengths

- 1. Attention
- 2. Emotional clout driving fame
- 3. Trust

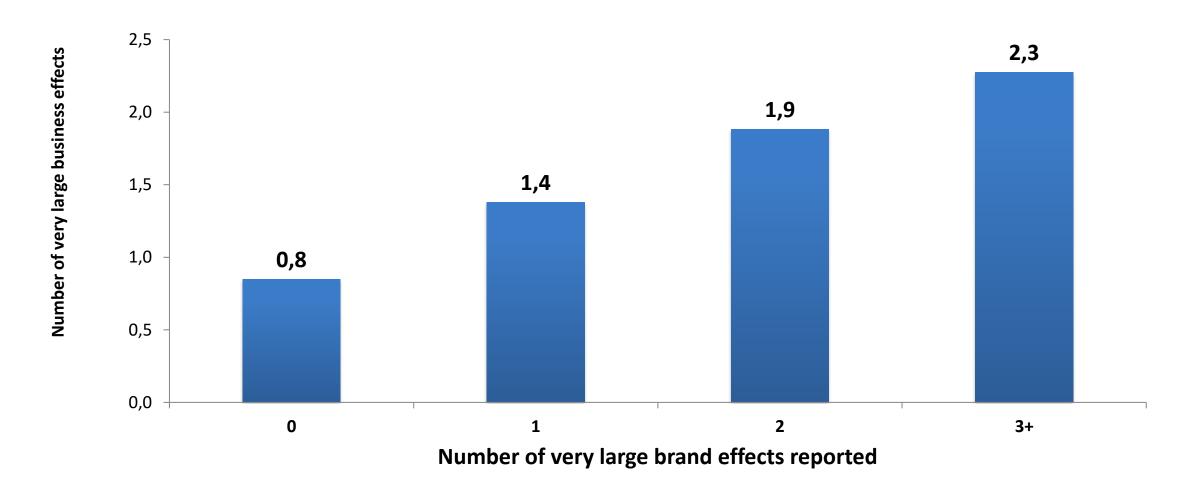


1. Attention

Dull media are less effective



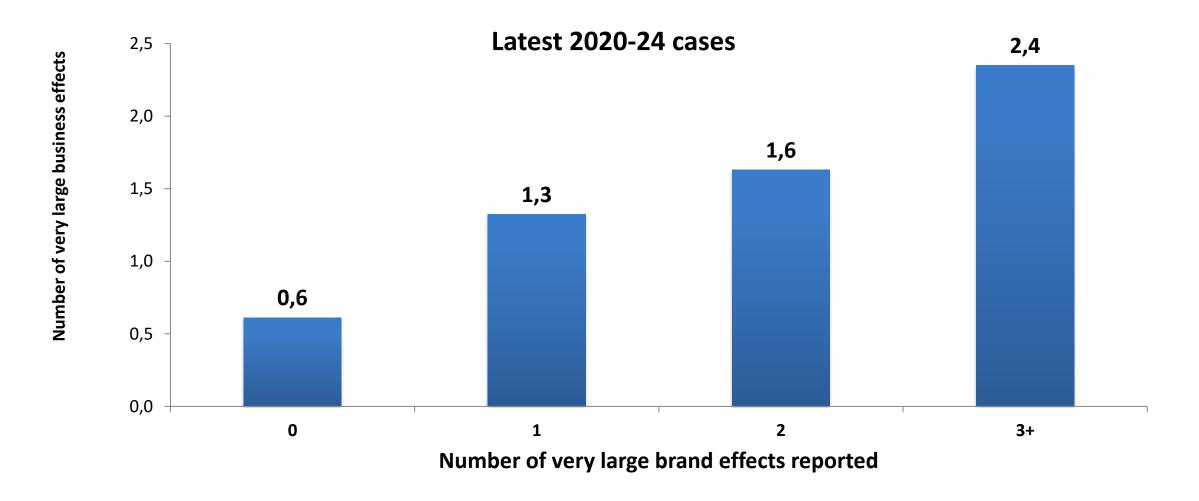
Mental availability drives business success







Mental availability drives business success







Two ways advertising works

Short-term sales activation: Performance marketing, Price Promotions, DM etc.

Bottom of funnel:

information to nudge the purchase now

Little impact on mental availability

Relies on those buying now for attention ~5%

Short term sales uplifts

Exploits brand building

Exciting new role for connected TV?

Long-term demand growth: Brand building

Top of funnel:

emotional priming to create interest

Strong impact on mental availability

Potential attention of all category buyers: 100%

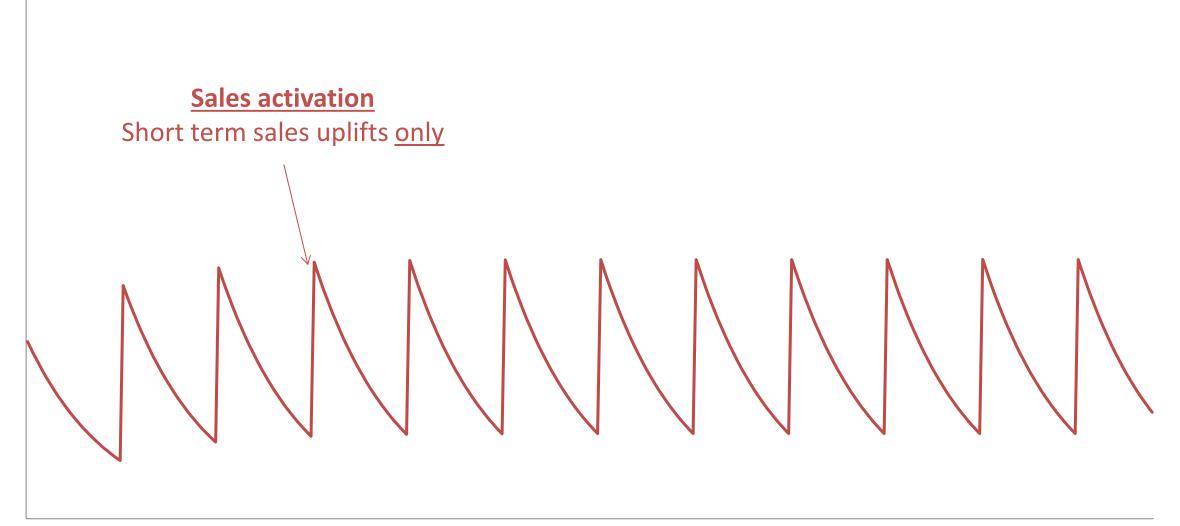
Long term sales & margin growth

Amplifies sales activation

TV has unique top-of-funnel strengths



The Short

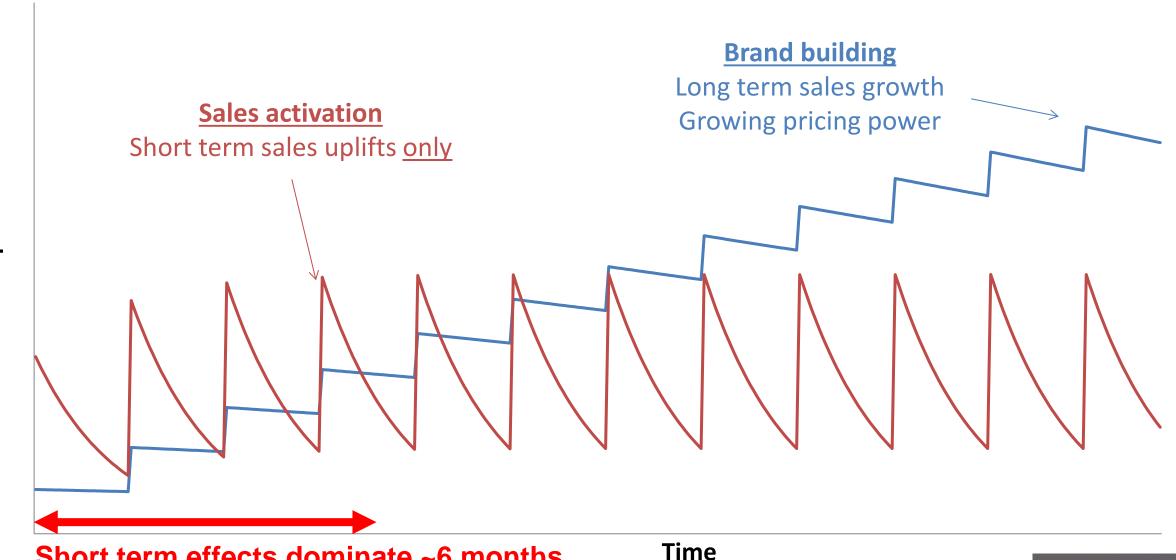


Time

Source: Binet & Field 2013



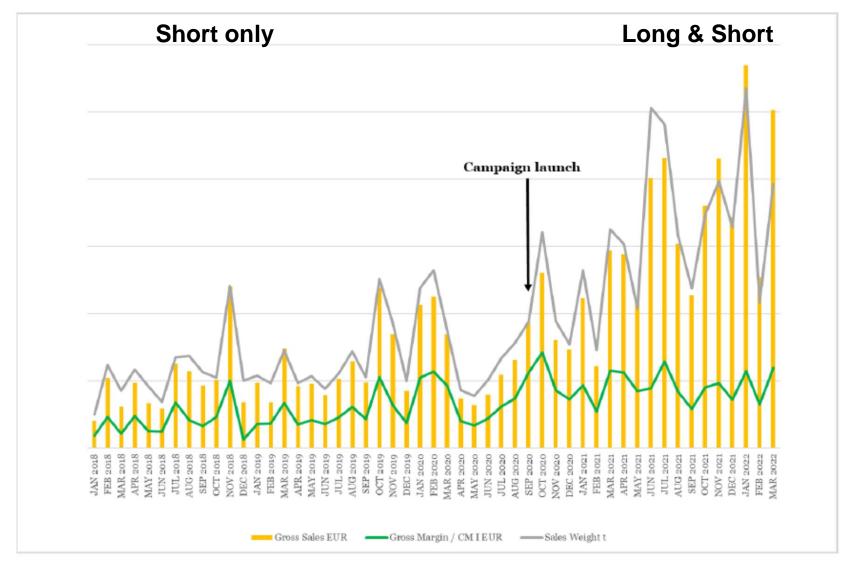
The Short vs. the Long



Short term effects dominate ~6 months

Source: Binet & Field 2013

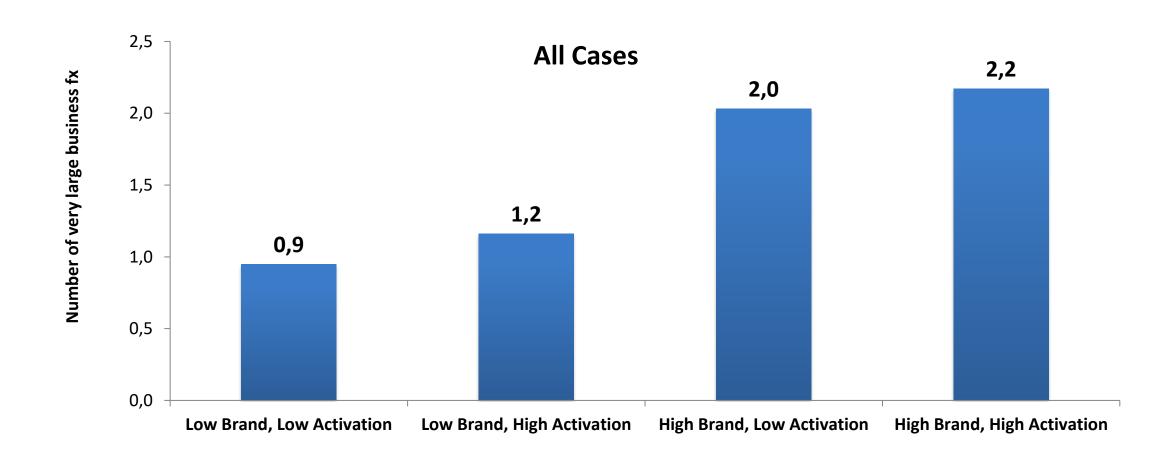
Long & Short together: Pergraphica





Source: Mondi Pergraphica 2022 IPA case study

You need brand and activation

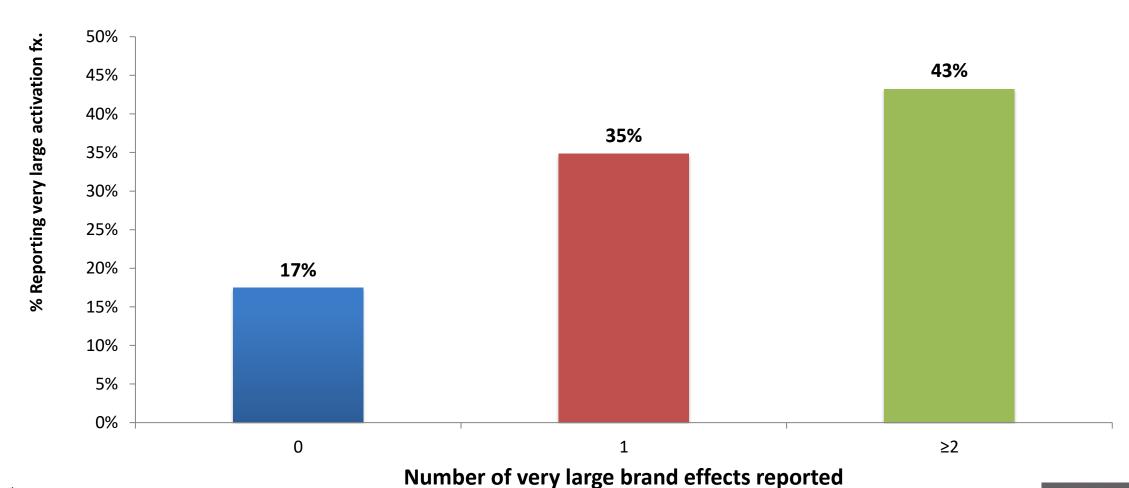


Balance of brand and activation effects





Mental availability boosts short-term effects





Peter Field
Marketing & Communications Strategy

Attention and Mental Availability

Why TV drives mental availability



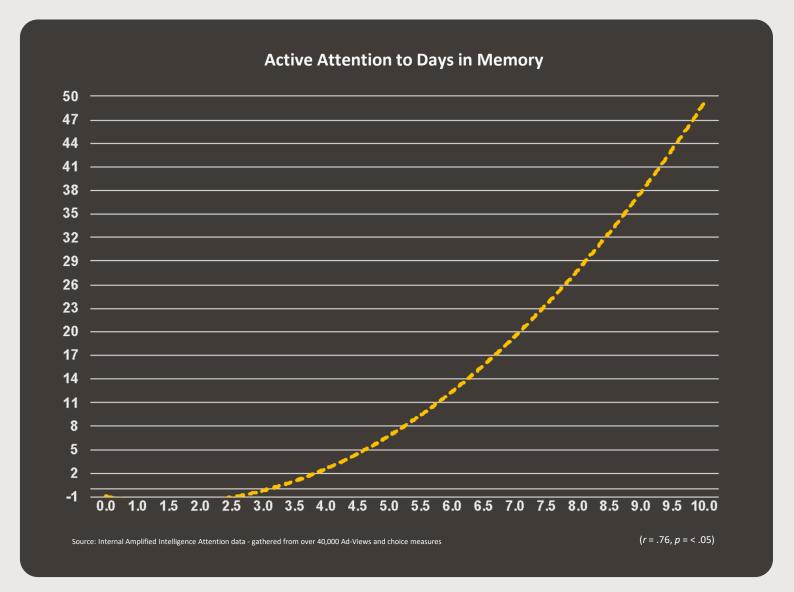
The challenge of building mental availability in the digital age: latest research from Cannes





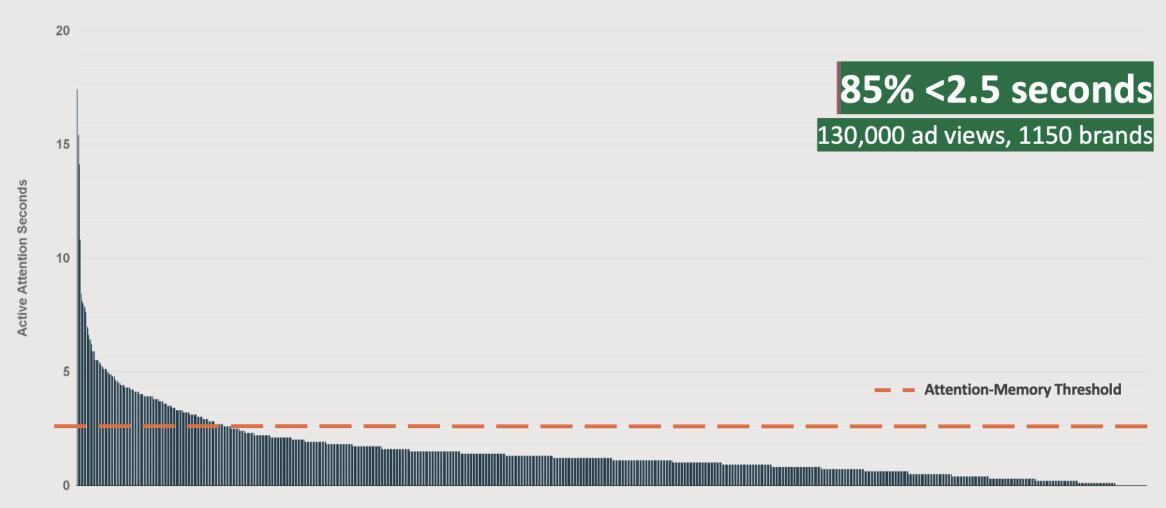
We know memory starts to kick in 2.5 seconds.

Relationship between Active Attention Seconds and Days in Memory.

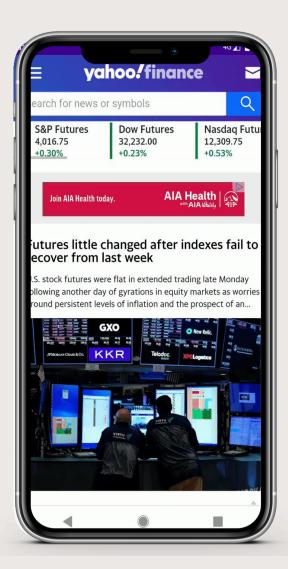


The digital MA building challenge

When ads don't meet the Attention-Memory Threshold of 2.5 seconds, it's hard for MA to grow.

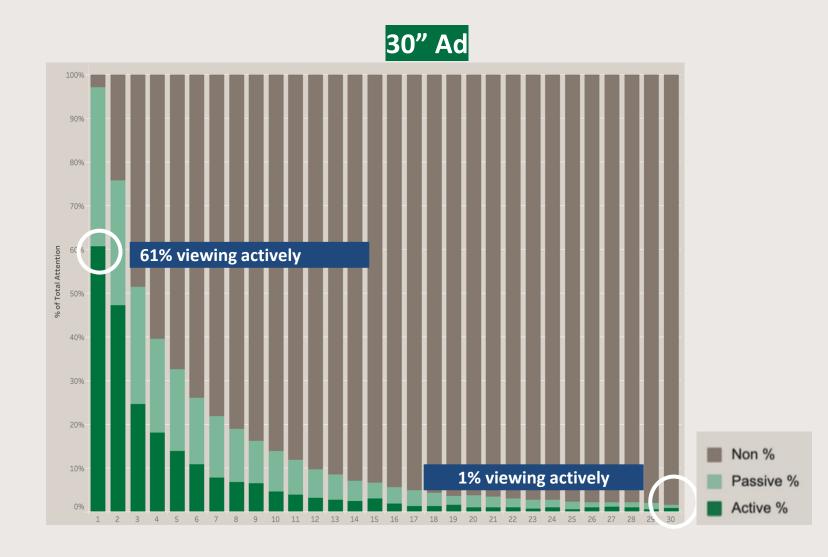


Attention decays FAST on some formats



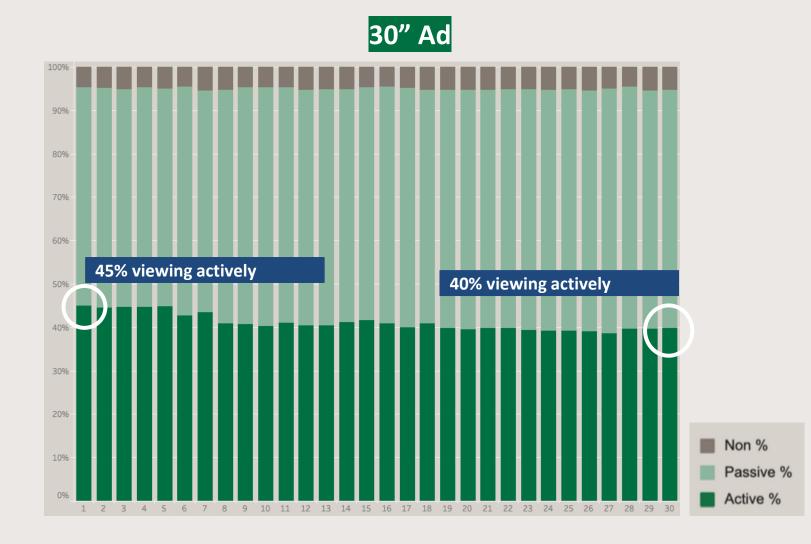
Fast decay looks like this.

Lots of active attention early, then a then a super fast and steep drop off.



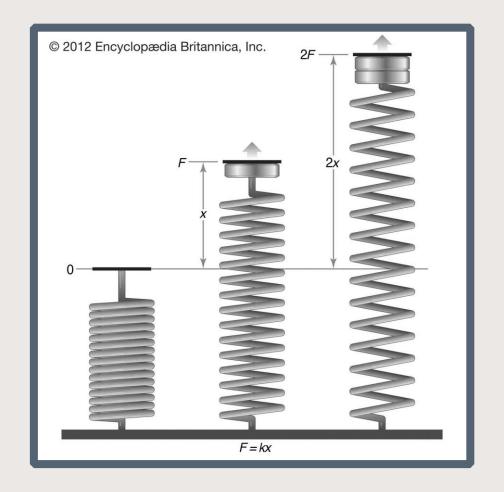
Slow decay looks like this.

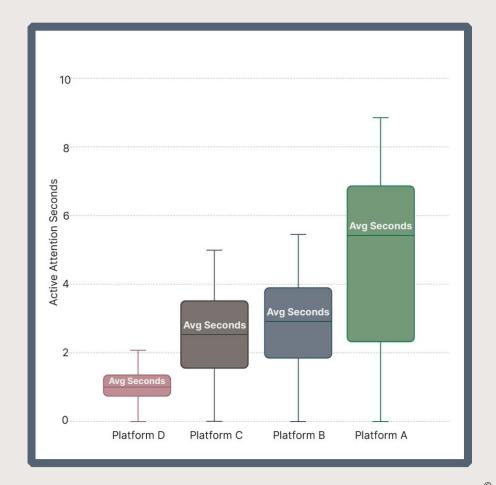
Active attention is largely stable across the entire course of the view.



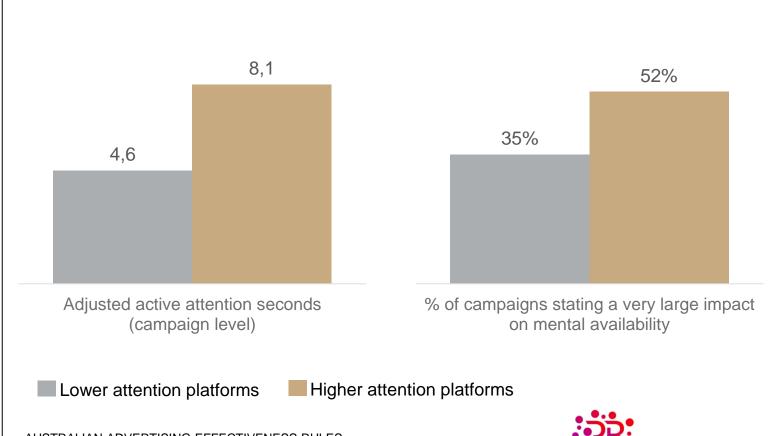
This is why each platform has its own Attention Elasticity

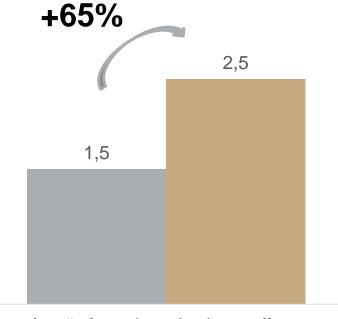
The range of attention seconds possible under the conditions of that platform or format. Attention elasticity forms the attention opportunity for ad creative.





Investment in higher attention platforms enables creative to work more effectively

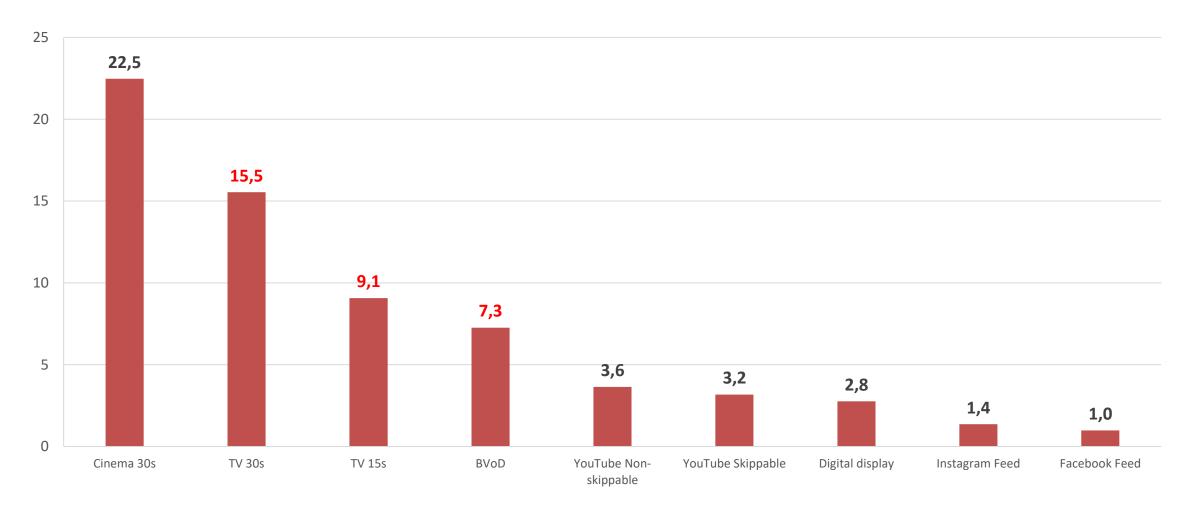




Avg # of very large business effects



Average active attention seconds



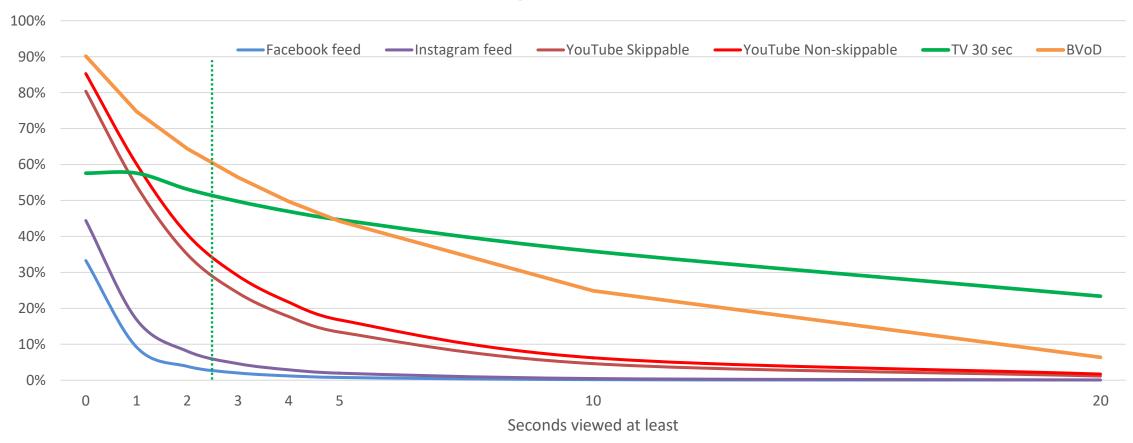






Video media viewing curves





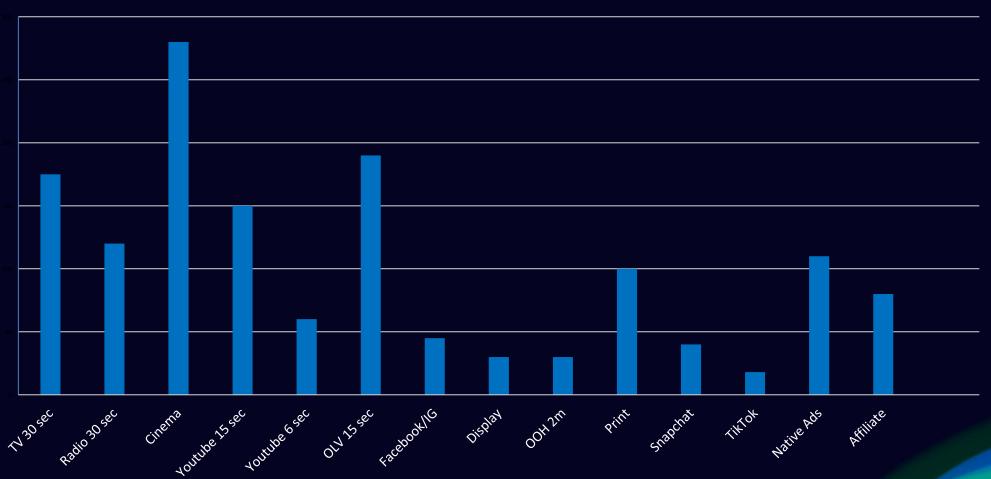






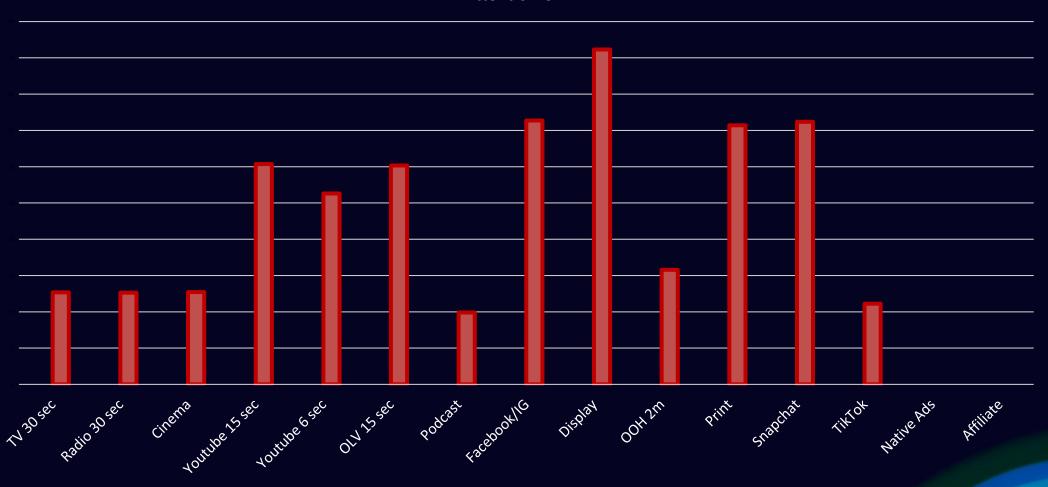
Today's currency does not reflect attention



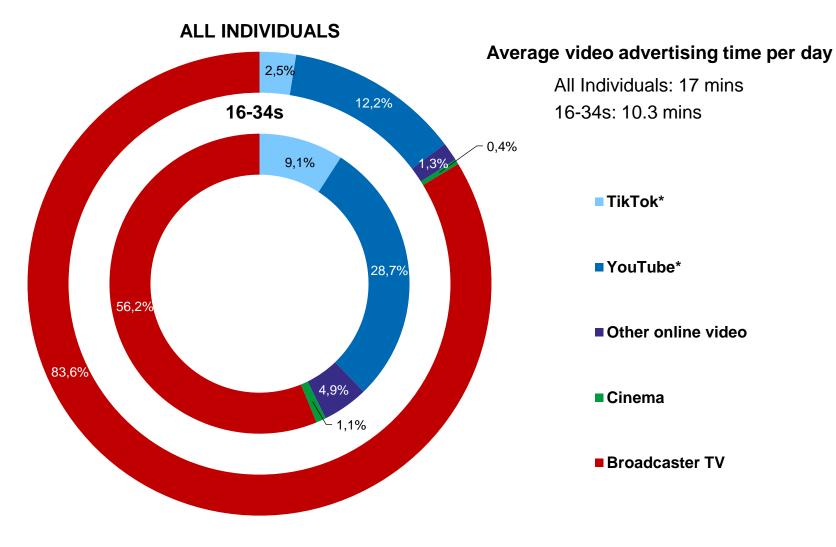


The cost of attention tells a different story





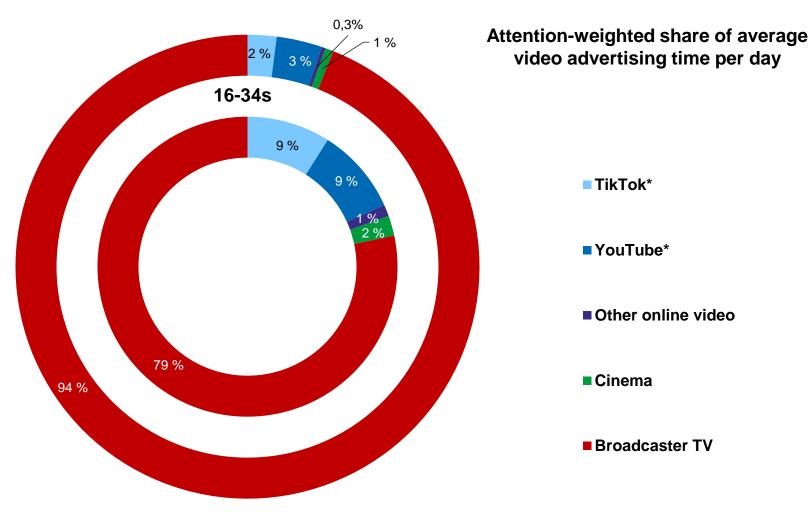
Broadcasters account for over 80% of all video advertising



[•] Source: 2022, Barb / Broadcaster stream data / IPA TouchPoints 2022 / UK Cinema Association / ViewersLogic to model OOH viewing time * YouTube ad time modelled at 4.1% of content time, TikTok ad time modelled at 3.4% of content time using agency and broadcaster data, Other online modelled at 4% of content time)

ALL INDIVIDUALS

But what happens if you (roughly) attention-weight the video advertising time per day?



Source: 2022, Barb / Broadcaster stream data / IPA TouchPoints 2022 / UK Cinema Association / ViewersLogic to model OOH viewing time * YouTube ad time modelled at 4.1% of content time, TikTok ad time modelled at 3.4% of content time using agency and broadcaster data, Other online modelled at 4% of content time). Attention weighting using 2023 Dentsu data and 2022 Dentsu / Lumen - Attention Economy study. All audience averages for most popular formats.

2. Emotional clout

Avoiding Dull requires emotional campaigns and media



Dullness is defined by less Happiness and Surprise and higher Neutrality



System 1

Create with Confidence

Contempt

Disgust

Anger

Sadness

Neutral

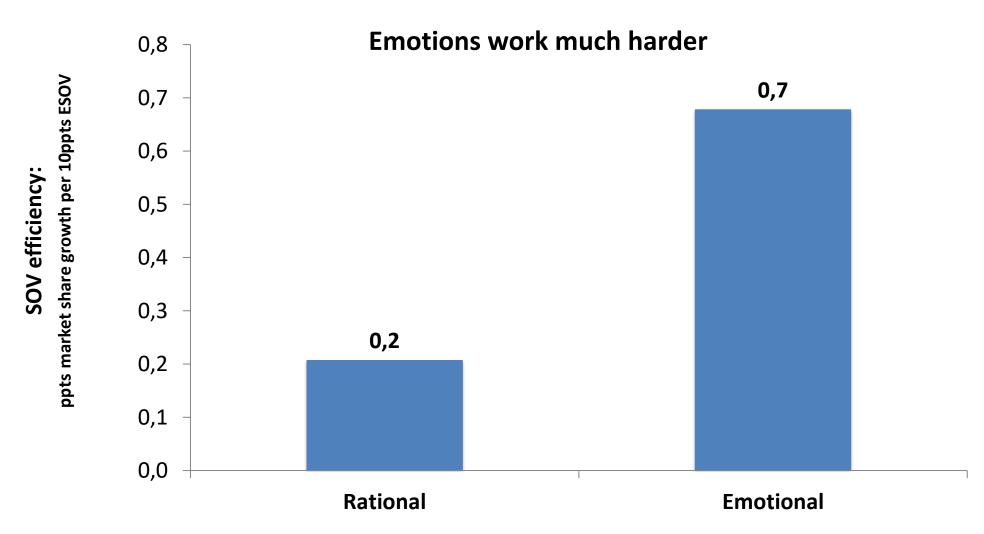
Happiness

Surprise

😥 Fear

Average Emotional Response of All Commercial Category UK TV ads (n>29,000) tested in Test Your Ad Premium since 2017. >6700 ads per quartile.

Emotional advertising drives effectiveness



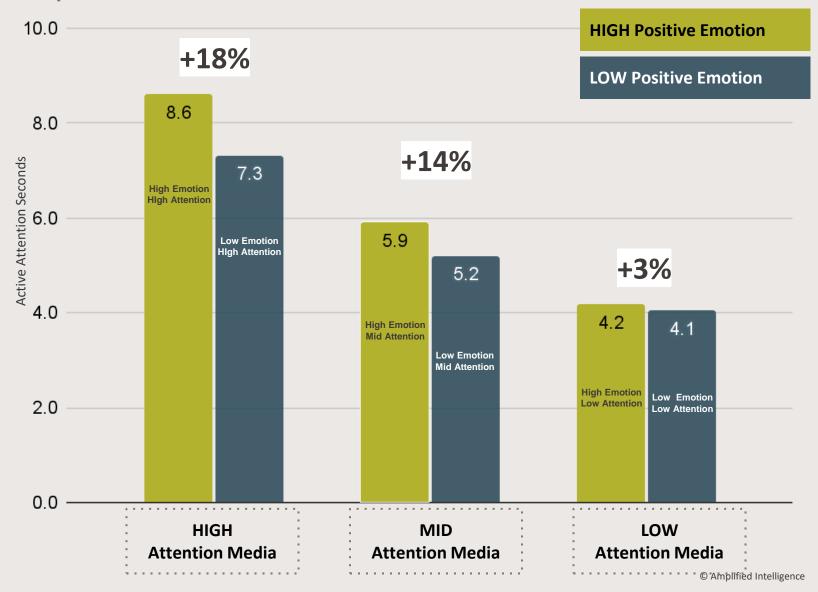




The double benefit of high attention media

There is a bigger uplift in attention seconds from low emotion to high emotion, the better the platform.

Impact of Emotional Creative on Attention



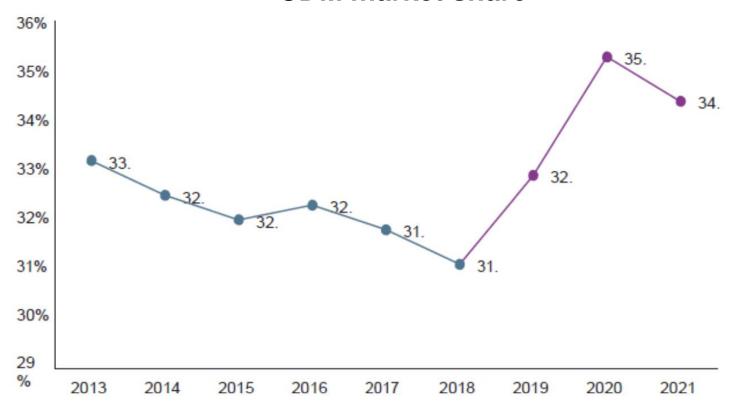
Cadbury Dairy Milk – emotions at work





Cadbury Dairy Milk – emotions at work

CDM market share



Source: Nielsen



Twix – all the creative virtues





Source: Cannes 2022

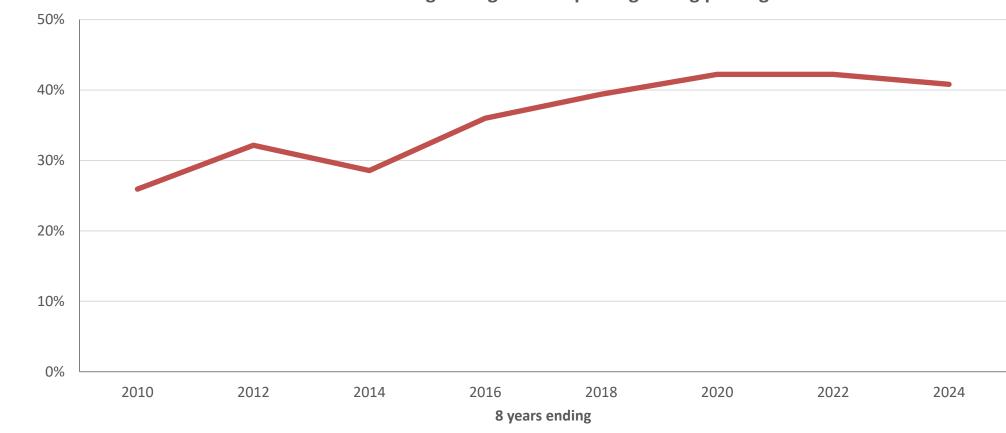
3. Trust

Dull is bad for trust



The link between trust and profit has grown especially strongly

% cases with strong trust growth reporting strong profit growth



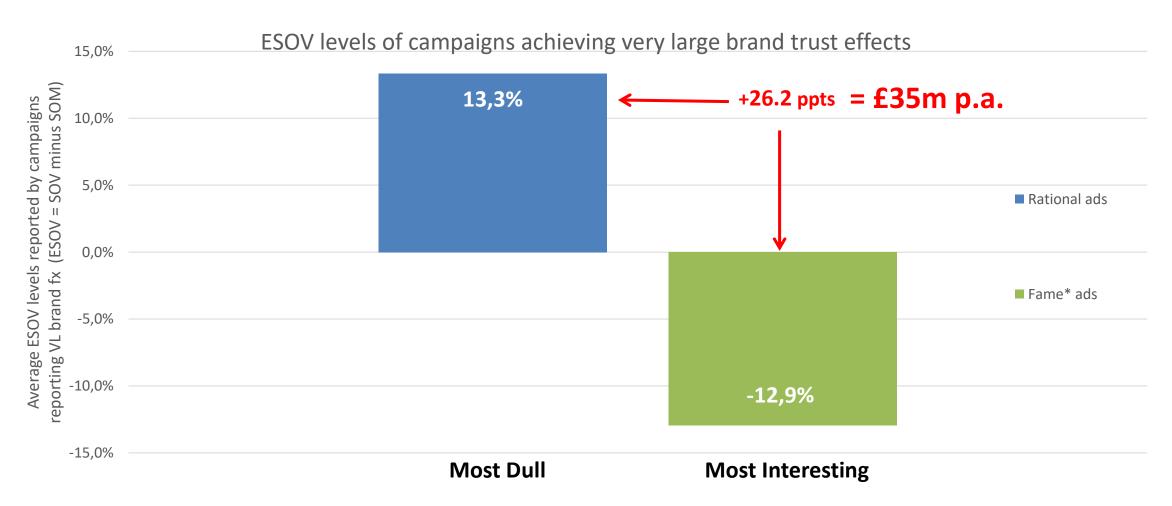


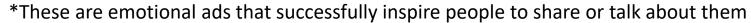
% Reporting very large profit growth

NB: insufficient data prior to 2010

Base: IPA Databank 2004-2024 for profit cases reporting very large trust improvements

Dull is very bad for building trust

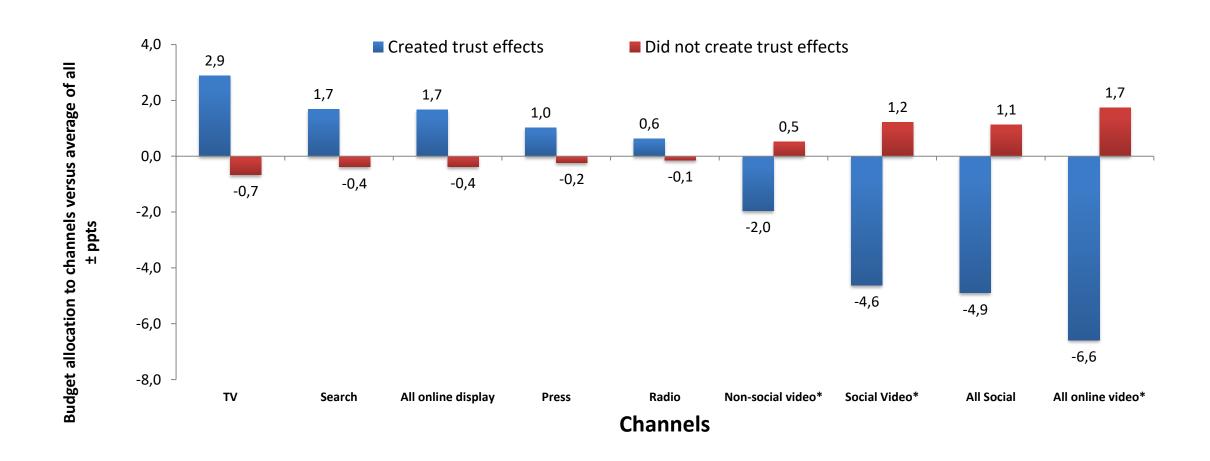








TV is one of the trusted media





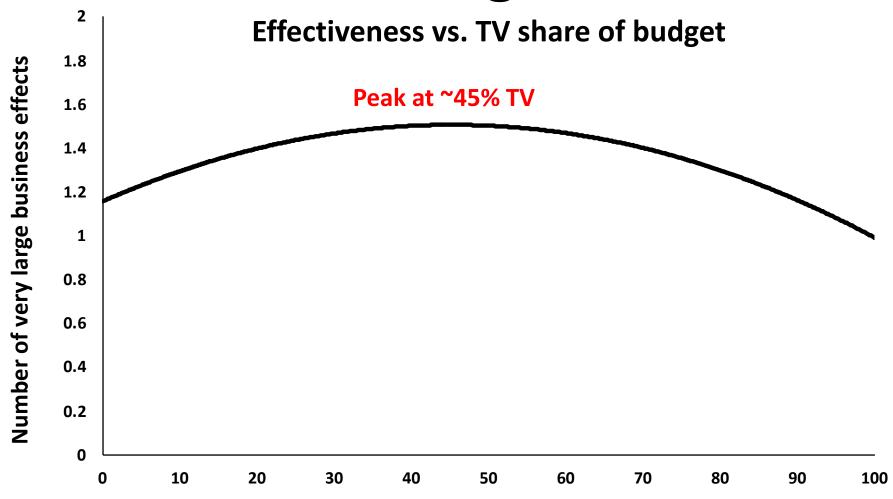


Balance - how much TV is good for us?

It seems to depend on our objectives



The most effective campaigns spend 45% of their budget on TV







Warren Buffet on pricing

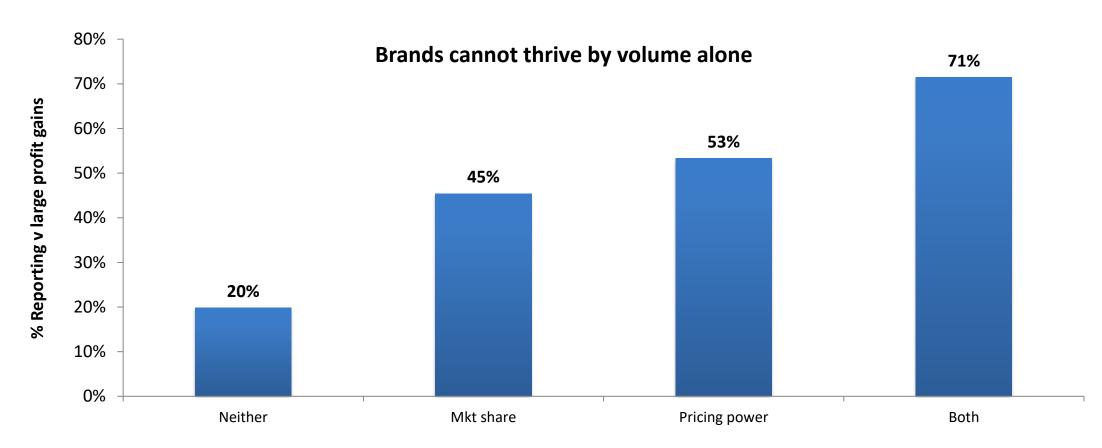


"The single most important decision in evaluating a business is pricing power."

Warren Buffet, investor/philanthropist



Warren is right (funnily enough)



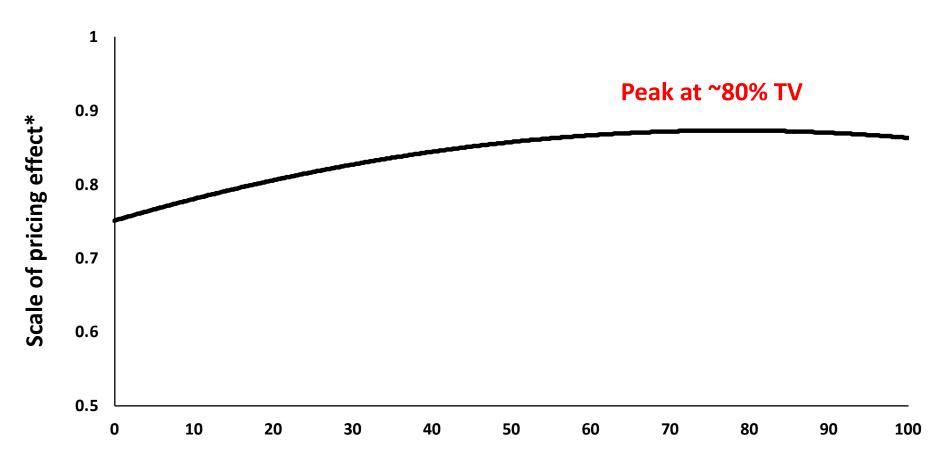
Very large improvements reported in...





Pricing power argues for greater TV share

Pricing power growth vs. TV share of budget

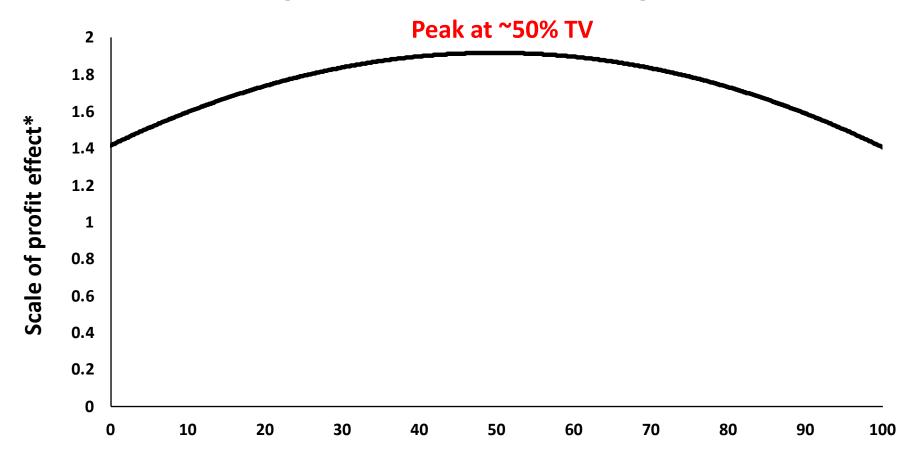






The most profitable campaigns spend 50% of their budget on TV

Profit growth vs. TV share of budget







Keeping TV at the heart of effectiveness

- 1. High sustained attention levels for ads to build brands
 - Increasingly on-demand and targetable
 - Not an extension of dull performance marketing
- 2. An entertaining medium where entertaining ads thrive
 - Maximum benefits of non-dull advertising
- 3. A safe trustworthy medium where ads are trusted

A unique ability to make great sales, margin <u>and</u> profit growth happen

